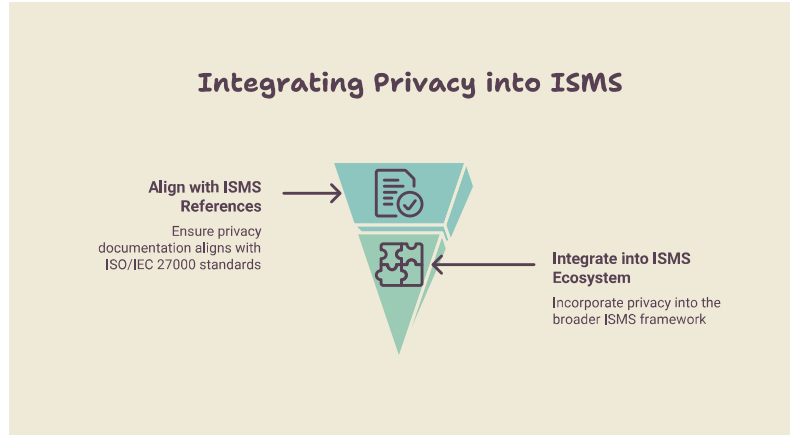


ISO 29100:2024 and ISO 29100:2020

Based on the clause-by-clause comparison between ISO/IEC 29100:2024 and ISO/IEC 29100:2020, the 2024 edition introduces **refinements in references, integration with ISMS, and clarifications in role definitions and safeguarding factors**, while maintaining the core scope and purpose of the privacy framework. The major gaps requiring action are summarized below, with the applicable parameters highlighted for implementation.

1. Framework Overview

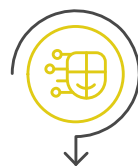
- 2024 integrates privacy into **ISO/IEC 27000 ISMS ecosystem**, moving beyond standalone treatment. **Action:** Align privacy framework documentation with ISMS references (ISO/IEC 27000 NOTE/Table A.1).



2. PII Controllers

- 2024 emphasizes proactive safeguards and accountability, omitting jurisdictional references present in 2020. **Action:** Update controller role documentation to reflect broader accountability, risk assessment, and coordination duties.

PII Controllers



Proactive Safeguards

2024 emphasizes proactive safeguards and accountability.



Jurisdictional Omission

Jurisdictional references are omitted in 2024.



Controller Role Update

Update controller role documentation to reflect broader accountability.

3. Recognizing PII

- Identifiability factors remain consistent, but 2024 stresses ICT transparency and user control. **Action:** Ensure system design incorporates transparency mechanisms and user preference management.